



**Qwest**

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**Elridge A. Stafford**

Executive Director - Federal Regulatory

July 28, 2000

RECEIVED

JUL 28 2000

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 - 12<sup>th</sup> Street, SW, TW-A325  
Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

RE: QWEST<sup>1</sup> ONA Nondiscrimination Report  
CC Docket No. 88-2/Phase I, CC Docket No. 96-128

Dear Ms. Salas:

Pursuant to the FCC orders approving QWEST's ONA Plan,<sup>2</sup> QWEST hereby submits its ONA nondiscrimination reports for installation and maintenance for the second quarter of 2000.

Acknowledgment of date of receipt of this submission is requested. A duplicate of this letter is provided for this purpose.

Please contact me if you have any questions.

Sincerely,

Attachments

cc: Ms. Janice Myles

No. of Copies rec'd 012  
List A B C D E

<sup>1</sup> On June 30, 2000, U S WEST, Inc., the parent and sole shareholder of U S WEST Communications, Inc. merged with and into Qwest Communications International Inc. Further, on July 6, 2000, U S WEST Communications, Inc. was renamed Qwest Corporation.

<sup>2</sup> See Memorandum Opinion and Order, CC Docket No. 88-2, Phase I (released May 8, 1990, and Memorandum Opinion and Order on Reconsideration, CC Docket No. 88-2, Phase I (released May 8, 1990).

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>A1- Business</b>				
Total Orders	130721	Average Interval	246869	Average Interval
Due Dates Missed	4136	(In Days)	9399	(In Days)
% Due Dates Missed	3.16%	4	3.81%	4
		2		2
<b>A2- PBX</b>				
Total Orders	1941	Average Interval	16547	Average Interval
Due Dates Missed	109	(In Days)	929	(In Days)
% Due Dates Missed	5.62%	8	5.61%	9
		8		7
<b>A3- Centrex</b>				
Total Orders	21386	Average Interval	30807	Average Interval
Due Dates Missed	707	(In Days)	1207	(In Days)
% Due Dates Missed	3.31%	4	3.92%	4
		3		3
<b>A4- WATS</b>				
Total Orders	0	Average Interval	98	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	2.04%	6
		0.00		7
<b>A5- Mobile</b>				
Total Orders	0	Average Interval	10	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	3
		0.00		3
<b>A6- Feature Group A</b>				
Total Orders	2	Average Interval	276	Average Interval
Due Dates Missed	1	(In Days)	21	(In Days)
% Due Dates Missed	50.00%	22	7.61%	5
		0		5
<b>A7- Foreign Exchange</b>				
Total Orders	447	Average Interval	1376	Average Interval
Due Dates Missed	12	(In Days)	47	(In Days)
% Due Dates Missed	2.68%	3	3.42%	4
		2		2

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>B1- Feature Group B</b>				
Total Orders	0	<b>Average Interval</b>	70	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>2.86%</b>	22
		0.00		20
<b>B2-Feature Group D</b>				
Total Orders	0	<b>Average Interval</b>	1419	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	135	(In Days)
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>9.51%</b>	30
		0.00		26
<b>B3- DID</b>				
Total Orders	0	<b>Average Interval</b>	0	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>NO ACTIVITY</b>	0.00
		0.00		0.00

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>C1-Packet DDD Line</b>				
Total Orders	43	<b>Average Interval</b>	1069	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	99	(In Days)
% Due Dates Missed	0.00%	16	9.26%	18
		21		19
<b>C2-Packet Synchronous Access</b>				
Total Orders	6	<b>Average Interval</b>	465	<b>Average Interval</b>
Due Dates Missed	1	(In Days)	86	(In Days)
% Due Dates Missed	16.67%	20	18.49%	22
		14		19
<b>C3-Packet Asynchronous Access</b>				
Total Orders	0	<b>Average Interval</b>	1	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	6
		0.00		6

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest

2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>D1- Protective Alarm</b>				
Total Orders	6	<b>Average Interval</b>	63	<b>Average Interval</b>
Due Dates Missed	4	(In Days)	14	(In Days)
% Due Dates Missed	66.67%	12	22.22%	9
		0.00		6
<b>D2- Protective Relay</b>				
Total Orders	0	<b>Average Interval</b>	55	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	7	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	12.73%	9
		0.00		7
<b>D3- Control Circuit</b>				
Total Orders	1	<b>Average Interval</b>	150	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	13	(In Days)
% Due Dates Missed	0.00%	0	8.67%	3
		0		2

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest:

2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>E1- Telegraph 75 Baud</b>				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
<b>E2- Telegraph 150 Baud</b>				
Total Orders	0	Average Interval	3	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	26
		0.00		0.00

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>F1- Voice, Non-Switched Line</b>				
Total Orders	1	Average Interval	76	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	6	3.95%	13
		0.00		9
<b>F2- Voice, Switched Line</b>				
Total Orders	23	Average Interval	763	Average Interval
Due Dates Missed	6	(In Days)	107	(In Days)
% Due Dates Missed	26.09%	11	14.02%	13
		15		12
<b>F3- Voice, Switched Trunk</b>				
Total Orders	0	Average Interval	909	Average Interval
Due Dates Missed	0	(In Days)	64	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	7.04%	25
		0.00		25
<b>F4- Voice and Tone, Radio Land Line</b>				
Total Orders	0	Average Interval	25	Average Interval
Due Dates Missed	0	(In Days)	9	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	36.00%	15
		0.00		10
<b>F5- Data, Low Speed</b>				
Total Orders	0	Average Interval	106	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.94%	8
		0.00		9
<b>F6- Basic Data and Voice</b>				
Total Orders	28	Average Interval	2089	Average Interval
Due Dates Missed	6	(In Days)	192	(In Days)
% Due Dates Missed	21.43%	14	9.19%	11
		7		10
<b>F7- Voice/Data PSN Access Tie Trunk</b>				
Total Orders	0	Average Interval	235	Average Interval
Due Dates Missed	0	(In Days)	8	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	3.40%	16
		0.00		12
<b>F8- Voice/Data SSN Access</b>				
Total Orders	0	Average Interval	163	Average Interval
Due Dates Missed	0	(In Days)	66	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	40.49%	29
		0.00		30
<b>F9- Voice/Data SSN Intermachine Trunk</b>				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
<b>F10- Data Extension, Voice Grade</b>				
Total Orders	0	Average Interval	23	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	4.35%	11
		0.00		8
<b>F11- Voice Grade Telephoto and Facsimile</b>				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
<b>F12- Protective Relay, Voice Grade</b>				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

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		<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
<b>G1- Program Audio, 200-3500 Hz</b>				
Total Orders	0	<b>Average Interval</b>	37	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>8.11%</b>	5
		0.00		8
<b>G2- Program Audio, 100-5000 Hz</b>				
Total Orders	0	<b>Average Interval</b>	1	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>0.00%</b>	7
		0.00		0.00
<b>G3- Program Audio, 50-8000 Hz</b>				
Total Orders	2	<b>Average Interval</b>	38	<b>Average Interval</b>
Due Dates Missed	1	(In Days)	4	(In Days)
% Due Dates Missed	<b>50.00%</b>	6	<b>10.53%</b>	8
		0.00		14
<b>G4- Program Audio, 50-15000 Hz</b>				
Total Orders	1	<b>Average Interval</b>	19	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	<b>0.00%</b>	17	<b>5.26%</b>	8
		0.00		11

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.



Quarterly ONA Installation Detail Report  
**Qwest**  
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	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>H1- TV Channel, 1 Way 15 kHz Audio</b>				
Total Orders	1	<b>Average Interval</b>	89	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	12	(In Days)
% Due Dates Missed	0.00%	10	13.48%	6
		0.00		16
<b>H2- TV Channel, 1 Way 5 kHz Audio</b>				
Total Orders	0	<b>Average Interval</b>	0	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>I1- Digital Voice Circuit</b>				
Total Orders	8	<b>Average Interval</b>	398	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	44	(In Days)
% Due Dates Missed	0.00%	6	11.06%	10
		8		12
<b>I2- Digital Data, 2.4 kbps</b>				
Total Orders	0	<b>Average Interval</b>	59	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	10	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	16.95%	12
		0.00		10
<b>I3- Digital Data, 4.8 kbps</b>				
Total Orders	0	<b>Average Interval</b>	24	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	4.17%	15
		0.00		11
<b>I4- Digital Data, 9.6 kbps</b>				
Total Orders	3	<b>Average Interval</b>	578	<b>Average Interval</b>
Due Dates Missed	0	(In Days)	33	(In Days)
% Due Dates Missed	0.00%	11	5.71%	10
		0.00		8
<b>I5- Digital Data, 56 kbps</b>				
Total Orders	16	<b>Average Interval</b>	11948	<b>Average Interval</b>
Due Dates Missed	4	(In Days)	994	(In Days)
% Due Dates Missed	25.00%	15	8.32%	14
		13		11

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The bottom Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

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2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>J1- Dedicated Hicap Digital, 1.544 mbps</b>				
Total Orders	321	<b>Average Interval</b>	35024	<b>Average Interval</b>
Due Dates Missed	58	(In Days)	5173	(In Days)
% Due Dates Missed	18.07%	26	14.77%	19
		22		17

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report  
Qwest  
2 QTR 2000

<u>AFFILIATE</u>			<u>ALL OTHERS</u>		
<b>K1- Dedicated Hicap Digital, 3.152 mbps</b>					
Total Orders	0	<b>Average Interval</b>	10	<b>Average Interval</b>	
Due Dates Missed	0	(In Days)	0	(In Days)	
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>0.00%</b>	18	
		0.00		19	
<b>K2- Dedicated Hicap Digital, 6.312 mbps</b>					
Total Orders	0	<b>Average Interval</b>	0	<b>Average Interval</b>	
Due Dates Missed	0	(In Days)	0	(In Days)	
% Due Dates Missed	<b>NO ACTIVITY</b>	0.00	<b>NO ACTIVITY</b>	0.00	
		0.00		0.00	
<b>K3- Dedicated Hicap Digital, 44.736 mbps</b>					
Total Orders	14	<b>Average Interval</b>	2285	<b>Average Interval</b>	
Due Dates Missed	3	(In Days)	227	(In Days)	
% Due Dates Missed	<b>21.43%</b>	19	<b>9.93%</b>	23	
		15		23	
<b>K4- Dedicated Hicap Digital, &gt;45 mbps</b>					
Total Orders	2	<b>Average Interval</b>	236	<b>Average Interval</b>	
Due Dates Missed	0	(In Days)	36	(In Days)	
% Due Dates Missed	<b>0.00%</b>	38	<b>15.25%</b>	24	
		0.00		21	

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>L1- Smart PAL</b>				
Total Orders	4716	Average Interval	24	Average Interval
Due Dates Missed	551	(In Days)	3	(In Days)
% Due Dates Missed	11.68%	14	12.50%	5
		9		0.00
<b>L2- Basic PAL</b>				
Total Orders	2194	Average Interval	14189	Average Interval
Due Dates Missed	370	(In Days)	232	(In Days)
% Due Dates Missed	16.86%	18	1.64%	2
		12		1

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

**Qwest<sub>1</sub>**  
**2 QTR 2000**

**Qwest<sub>1</sub>**  
**2 QTR 2000**

	AFFILIATE		ALL OTHERS	
<b>A1- Business</b>				
Total Tickets	34		159	
Average Interval in Hrs/Mns	1	40	4	55
<b>A2- PBX</b>				
Total Tickets	204		2718	
Average Interval in Hrs/Mns	2	46	4	19
<b>A3- Centrex</b>				
Total Tickets	154		203	
Average Interval in Hrs/Mns	3	5	4	47
<b>A4-WATS</b>				
Total Tickets	2		69	
Average Interval in Hrs/Mns	0	57	5	58
<b>A5- Mobile</b>				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
<b>A6- Feature Group A</b>				
Total Tickets	1		155	
Average Interval in Hrs/Mns	16	23	3	3
<b>A7- Foreign Exchange</b>				
Total Tickets	281		996	
Average Interval in Hrs/Mns	4	49	4	23

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Quarterly ONA Maintenance Report

Qwest  
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	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
<b>B1- Feature Group B</b>		
Total Tickets	0	22
Average Interval in Hrs/Mns	NO ACTIVITY	4 55
<b>B2- Feature Group D</b>		
Total Tickets	0	391
Average Interval in Hrs/Mns	NO ACTIVITY	5 12
<b>B3- DID</b>		
Total Tickets	181	1996
Average Interval in Hrs/Mns	2 17	3 20

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Quarterly ONA Maintenance Report

Qwest,  
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	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>C1-Packet DDD Line</b>				
Total Tickets	2		211	
Average Interval in Hrs/Mns	51	4	3	2
<b>C2-Packet Synchronous Access</b>				
Total Tickets	0		158	
Average Interval in Hrs/Mns	NO ACTIVITY		1	26
<b>C3-Packet Asynchronous Access</b>				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	

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Quarterly ONA Maintenance Report  
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	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
<b>D1- Protective Alarm</b>			
Total Tickets	0	130	
Average Interval in Hrs/Mns	NO ACTIVITY	7	22
<b>D2- Protective Relay</b>			
Total Tickets	0	35	
Average Interval in Hrs/Mns	NO ACTIVITY	4	46
<b>D3- Control Circuit</b>			
Total Tickets	0	7	
Average Interval in Hrs/Mns	NO ACTIVITY	19	55
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Quarterly ONA Maintenance Report

Qwest:

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	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
<b>E1- Telegraph Grade, 75 Baud</b>			
Total Tickets	0	51	
Average Interval in Hrs/Mns	NO ACTIVITY	4	37
<b>E2- Telegraph Grade, 150 Baud</b>			
Total Tickets	0	24	
Average Interval in Hrs/Mns	NO ACTIVITY	7	17

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**Qwest:**  
2 QTR 2000

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**Qwest<sub>i</sub>**  
2 QTR 2000

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
<b>G1- Program Audio, 200-3500 Hz</b>			
Total Tickets	0	11	
Average Interval in Hrs/Mns	NO ACTIVITY	6	9
<b>G2- Program Audio, 100-5000 Hz</b>			
Total Tickets	0	9	
Average Interval in Hrs/Mns	NO ACTIVITY	7	48
<b>G3- Program Audio, 50-8000 Hz</b>			
Total Tickets	4	44	
Average Interval in Hrs/Mns	17	35	20
<b>G4- Program Audio, 50-15000 Hz</b>			
Total Tickets	0	66	
Average Interval in Hrs/Mns	NO ACTIVITY	7	1
*****', *****:*****: *****: *****			

Quarterly ONA Maintenance Report

**Qwest**  
2 QTR 2000

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
<b>H1- TV Channel, 1 Way 15 kHz Audio</b>			
Total Tickets	0	31	
Average Interval in Hrs/Mns	<b>NO ACTIVITY</b>	<b>2</b>	<b>21</b>
<b>H2- TV Channel, 1 Way 5 kHz Audio</b>			
Total Tickets	0	0	
Average Interval in Hrs/Mns	<b>NO ACTIVITY</b>	<b>NO ACTIVITY</b>	

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Quarterly ONA Maintenance Report

Qwest,

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	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>I1- Dedicated Voice Circuit</b>				
Total Tickets	2		70	
Average Interval in Hrs/Mns	0	9	7	25
<b>I2- Dedicated Data 2.4 kbps</b>				
Total Tickets	0		169	
Average Interval in Hrs/Mns	NO ACTIVITY		3	56
<b>I3- Dedicated Data 4.8 kbps</b>				
Total Tickets	0		28	
Average Interval in Hrs/Mns	NO ACTIVITY		3	50
<b>I4- Dedicated Data 9.6 kbps</b>				
Total Tickets	0		545	
Average Interval in Hrs/Mns	NO ACTIVITY		3	18
<b>I5- Dedicated Data 56 kbps</b>				
Total Tickets	41		8416	
Average Interval in Hrs/Mns	3	16	3	14

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Quarterly ONA Maintenance Report  
Qwest  
2 QTR 2000

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
<b>J1- Dedicated Hicap Digital, 1.544 mbps</b>		
Total Tickets	271	15048
Average Interval in Hrs/Mns	3	17
	3	14
*****:***** *****		

Quarterly ONA Maintenance Report

**Qwest**  
2 QTR 2000

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
<b>K1- Dedicated Digital, 3.152 mbps</b>		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
<b>K2- Dedicated Digital, 6.312 mbps</b>		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
<b>K3- Dedicated Digital, 44.736 mbps</b>		
Total Tickets	1	383
Average Interval in Hrs/Mns	0	35 2 25
<b>K4- Dedicated Digital, 45 mbps or Higher</b>		
Total Tickets	0	5
Average Interval in Hrs/Mns	NO ACTIVITY	2 24

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Quarterly ONA Maintenance Report  
**Qwest,**  
 2 QTR 2000

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
<b>L1- Smart PAL</b>				
Total Tickets	4491		0	
Average Interval in Hrs/Mns	35	19	NO ACTIVITY	
<b>L2- Basic PAL</b>				
Total Tickets	2437		2173	
Average Interval in Hrs/Mns	19	22	17	32

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Quarterly ONA Maintenance Report - Tickets with Due Dates

Qwest  
2 QTR 2000

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
<b>A1 - Business</b>		
Total Tickets	59,703	120,847
Average Interval in Hrs/Mns	11:03	13:01
Due Dates Missed	3,633	8,886
% Due Dates Missed	6.09%	7.35%
<b>A2 - PBX</b>		
Total Tickets	918	8,049
Average Interval in Hrs/Mns	11:30	11:32
Due Dates Missed	66	601
% Due Dates Missed	7.19%	7.47%
<b>A3 - Centrex</b>		
Total Tickets	18,150	30,394
Average Interval in Hrs/Mns	13:43	15:23
Due Dates Missed	1,575	3,182
% Due Dates Missed	8.68%	10.47%
<b>A4 - WATS</b>		
Total Tickets	1	57
Average Interval in Hrs/Mns	46:46	10:53
Due Dates Missed	0	2
% Due Dates Missed	0.00%	3.51%
<b>A5 - Mobile</b>		
Total Tickets	11	29
Average Interval in Hrs/Mns	5:23	11:21
Due Dates Missed	0	4
% Due Dates Missed	0.00%	13.79%
<b>A6 - Feature Group A</b>		
Total Tickets	42	248
Average Interval in Hrs/Mns	9:03	10:08
Due Dates Missed	1	28
% Due Dates Missed	2.38%	11.29%
<b>A7 - Foreign Exchange</b>		
Total Tickets	499	1,560
Average Interval in Hrs/Mns	5:41	5:46
Due Dates Missed	21	78
% Due Dates Missed	4.21%	5.00%

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Quarterly ONA Maintenance Report - Tickets with Due Dates

**Qwest**  
2 QTR 2000

	<b><u>AFFILIATE</u></b>	<b><u>ALL OTHERS</u></b>
<b>E1 - Telegraph grade, 75 baud</b>		
Total Tickets	0	0
Average Interval in Hrs/Mns	<b>NO ACTIVITY</b>	<b>NO ACTIVITY</b>
<b>E2 - Telegraph grade, 150 baud</b>		
Total Tickets	13	167
Average Interval in Hrs/Mns	<b>23:13</b>	<b>22:44</b>
Due Dates Missed	9	79
% Due Dates Missed	<b>69.23%</b>	<b>47.31%</b>

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\*On June 30, 2000, U S WEST, Inc., the parent and sole shareholder of U S WEST Communications, Inc., merged with and into Qwest Communications International Inc. Further, on July 6, 2000, U S WEST Communications, Inc., was renamed Qwest Corporation.